

Triple C Limited Warranty

1 What do I need to do to be covered?

You must properly complete and return the warranty card found at the front of the manual.

2 What does this Warranty cover?

Triple C will warranty our equipment to be free from defects in material and workmanship when properly installed and operated under normal conditions.

3 What does this Warranty not cover?

The warranty does not cover equipment that has been damaged by:

- Misuse (including operation above its rated capacity), abuse, or accident;
- Failure to follow the operating instructions or maintenance protocols that we provided (including failure to regularly lubricate equipment);
- Any improper or unauthorized installation, repair or modification to the equipment; or
- Fire, flood, "acts of God," or other contingencies beyond our control.

4 How long does the coverage last?

The warranty period for structural components—for example, the frame, bed, and arms—lasts for **5 years** after purchase date. The warranty period for system components—for example, the hydraulics, controls, and power system—lasts for **2 years** after the purchase date.

5 What will Triple C do to correct problems?

Triple C may repair or replace the equipment covered by this warranty at no charge.

6 How do you get service?

6.1 If something goes wrong with your equipment, call your Dealer or Triple C. Your Dealer or Triple C will ask for the equipment's serial number and a description of the problem. Triple C will determine (1) whether the equipment is within the warranty period and (2) whether to repair or replace the equipment.

6.2 If we determine the problem can be resolved by providing a replacement part, Triple C may deliver the part to you or to the Dealer. Triple C may require a credit card authorization as security for the retail price of the replacement part and applicable shipping costs. Triple C will also send instructions for returning the replaced part.

6.3 If we determine the problem requires service, your Dealer or Triple C will schedule a service appointment at a mutually convenient time at no charge.

6.4 If you follow the return instructions, Triple C will cancel the credit card authorization, so you will not be charged for the part or shipping. However, Triple C will charge your credit card for the authorized amount or otherwise invoice you if (1) you fail to return the part as instructed, (2) we determine that the equipment is not covered under this warranty, or (3) we determine that the problem was due to one of the disqualifying causes in Section 3.

7 What will Triple C not do?

Triple C will not be liable for any amount that exceeds the amount you paid for the equipment. However arising, we will not be liable for:

- Expenses incurred without our written authorization;
- Direct, indirect, incidental or consequential damages, such as the loss of anticipated profits or benefits; or
- Loss or damage of any material used with the equipment.

We make no warranty of merchantability or fitness for a particular purpose.

8 How does state law relate to this Warranty?

This warranty gives you specific legal rights. You may also have other rights, which vary from state to state.